

# TELECORE

1800 N. Glenville, Suite 116  
Richardson, TX 75081

Page 1 of 1

## Field Service Bulletin

**Document Number: 1FB-00001-0000**

**Product: MDA**

**Supersedes: None**

- Enhancements  
 Corrective Action  
 Other (Information)

### MDA OPERATION AT 240VAC

**PURPOSE:** To inform users that the EDM version MDAs, Telecore P/N 2AA-00400-00 serial numbers 7,8,13-38,40-45 will not operate on 240VAC power.

**DESCRIPTION:** When the EDM MDA units were shipped, there was no requirement for them to operate at 240VAC. Subsequently, the requirements were amended to include an additional requirement that the MDA operate at both 120VAC as well as 240VAC. The EDM MDA units can be upgraded to operate from both power sources. The EDM version MDAs can be easily identified by serial number and by the fact that the complete chassis is painted. On newer version MDAs only the front panel is painted. This Field Service Bulletin only affects the EDM version MDAs. All newer version MDAs have been modified prior to shipment to operate at 120VAC or 240VAC. Failures caused by EDM MDA units being plugged into a 240VAC power source will not be covered under warranty.

**PROCEDURE:** The MDAs with the above referenced serial numbers can be returned to Telecore for evaluation and upgrade estimate pricing. Telecore recommends the modifications be made so that all fielded MDAs are compatible and interchangeable.

**Prepared by:** John Mulcahy                      **Approved by:** Floyd Springfield  
**QA Approved:** John Mulcahy                      **Mfg Approved:** Aaron Leshner  
**Release Date:** 11/11/02                      **CM Released:** Cathy Mulcahy